PA-60 PT-90 can't connect to Win10

Question 1: If there is a solution to connect PT60 or any other device to W10.

Question 2: Recently I connected PT-60 and the windows mobile center was not opened. Then, I try to connect in Win7 and the device didn´t present problems.

Model Applies to:

PT-60 Series, PA-60 Series, PT-90 Series

Solution/Answer:

User sometimes encounters the connected error because of the compatibility between Win10 and device. Actually,it is results from the updating certification on Win 10,and they finally success to connect with their device after change the system setting.

Please refer to below URL to set it.

https://support.waspbarcode.com/kb/articles/windows-10-creators-update-v1703-and-fall-creators-update-v1709-windows-mobile-device-center-m

Address: 7F, No.126, Lane 235, Baoqiao Rd., Xindian Dist., New Taipei City, Taiwan, R.O.C.

Phone: 886-2-8912-1121

FAX : 886-2-8912-1124